Counting Scale

User Manual

Content

| 1. Introduction | |
|---|-----|
| 3. Before Using the Product | |
| 3-1 Unpacking and Checking | 1 |
| 3-2 Leveling the Scale | 1 |
| | |
| 4. Product Introduction | |
| 4-1 Specifications & General Features | |
| 4-2 Front Panel | |
| 4-2-1 Display | |
| 4-2-2 Keyboard | |
| 4-3 Power Supply | 5 |
| 5. Setting Mode | |
| 5-1 Function Setting | |
| 5-2 Parameters | 6 |
| 6. Single and Multi-point Calibration | 9 |
| 7. Operation | |
| 7-1 Weighing | .10 |
| 7-2 Tare & Preset Tare | .10 |
| 7-3 Checking function | |
| 7-3-1 Upper & Lower Weight Limit Checking | 11 |
| 7-3-2 Upper & Lower Quantity Limit Checking | .12 |
| 7-4 Basic Counting | .13 |
| 7-4-1 Entering a Known Unit Weight and Unit weight Memory | 13 |
| 7-4-2 Sample Counting and ACAL | .13 |
| 7-5 Accumulation, Accumulation Display and Accumulation Clear | |
| 7-6 Initialization of the Scale to Printer (Optional) | .15 |
| 7-7.The Control from PC to Scale (Optional) | |
| 8. Serial Interface | |
| 8-1 RS-232 Connector | .16 |
| 9. Troubleshooting and Error Message | .17 |

1. Introduction

Thank you for choosing a JCQ counting scale from Jadever. This scale has the excellent performance and splendid properties under severe quality management. It is recommended to read this manual in full before using it for good function application.

2. Precautions

- Place the scale on a flat and stable surface. See 3-3 Leveling the Scale for details.
- Verify that the input voltage and the plug type matches the local AC power supply. See 4-3 Power Supply.
- Warm up the scale for 15 minutes before using it for the first time.
- Keep the scale away from EMI noise, strong wind and vibration, which might cause incorrect reading.
- \odot Avoid sudden temperature changes (suitable operating temperature is between $0^{\circ}\text{C} \sim 40^{\circ}\text{C}$)
- O Disconnect the power supply when cleaning the scale.
- O Do not immerse the scale in water or other liquids.
- Over 2 years without using the scale for the first time, please charging fully before utility.
- Please cut off the charging power after the battery is fully charged.
- If the charge indicator indicates red light (24 hours or more) when the battery is charged, please check the scale or replace a new battery.
- Service should be performed by authorized personnel only.

3. Before Using the Product

3-1 Unpacking and Checking

Open the package and check the instrument for transport damage. Immediately inform your dealer if you have complaints or if parts are missing. The package should contain:

Scale body

User manual

Weighing pans

Adaptor

3-2 Leveling the Scale

To compensate for small irregularities or inclinations at the location, the scale can be leveled. The scale is equipped with a level indicator at the front panel .Adjust the leveling feet until the air bubble in the indicator is centered as shown.

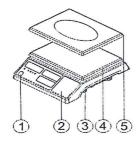




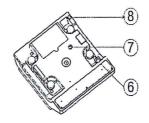
Note: The scale should be leveled each time once its location is changed.

4. Product Introduction

1



- 1 Leveler
- ② Board and keypad
- 3 Adjusting feet
- ④ Plastic weighing pan



- Stainless steel weighing pan
- ⑥ On/Off switch
- Transport protection screws
- Power socket

4-1 Specifications & General Features Specifications

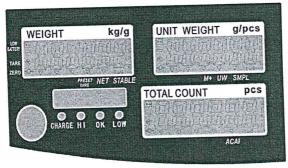
| Model | JCQ-3K | JCQ-6K | JCQ-15K | JCQ-30K |
|---|---|--------|---------|---------|
| Capacity(kg) | 3 | 6 | 15 | 30 |
| Weighing units | Kg/g/lb | | | |
| Display | Blacklight with LED displays (6/5/6 Digits) | | | |
| Pan size | size 294 x 228 x 13.5mm | | | |
| Scale dimensions | mensions 330 x 289 x 104mm | | | |
| Power supply DC9v/400mA or rechargeable battery (6V/4A) | | | | |

General Features

- · Resolution up to 1/30000
- · Tare, Preset Tare, auto zero tracking
- · Single point and linear calibration available
- · HI/OK/LO quantity checking function
- · Weighing platter easy to disassemble
- · Dust proof PVC cover
- · Low battery and charging status indication
- · Accumulation of weight and quantity
- · RS-232 interface and Relay interface optional for external devices
- · Auto shut off for power saving

4-2 Front Panel

4-2-1 Display



- 1) Low battery indication
- 2) Tare or Preset Tare indication
- →0* Center of Zero indication. The zeroing range is ±2% of weighing capacity.
- 4) Charge Lamp
- 5) HI Lamp (ON) Indicating parameter item ¹/₂n is selected when setting buzz sounds. (See 5. Function Setting, setting buzz sounds)

 OK Lamp (ON) -- Indicating parameter item in or no is selected when setting buzz sounds.
 - LOW Lamp (ON)—Indicating parameter item La is selected when setting buzz sounds.
- 6) "PRESET TARE" Symbol "▼" points at "PRESET TARE" when Tare value entered via numeric keys.
- 7) "NET" Net weight--Gross weight minus Tare. Symbol "▼" points at "NET" when TARE or PRESET TARE action is done.
- 8) "STABLE" Stable indication, Symbol " appears at the top of "STABLE" when scale is in stable condition.
- "ACAI" Symbol "▼" points at "ACAI" when the average unit weight is calculated or recalculated.
- 10) "M+" Symbol "▼" points at "M+" when scale is in accumulation mode.
- 11) "UW" Under entering a known unit weight mode, Symbol "▼" points at "UW" when entered unit weight is lower than 4/5 of scale division. Unit weight is too small for ensuring accurate quantity calculations.
- 12) "SMPL" Under the sample counting mode, Symbol "▼" points at "SMPL" when calculated unit weight is lower than 4/5 of scale division or the quantity of sample is less than 10 pieces.
- 13) "UNIT WEIGHT" Unit Weight Window --Displays the average unit weight value, or number of weighing.

- 14) "TOTAL COUNT" Total count window –Displays the calculated number of pieces on the weighing pan, or accumulated piece count value.
- 15) "WEIGHT" Weight Window--Displays weight of object on weighing pan, or accumulated weight value.

4-2-2 Keyboards



- 1) 0 ~9 numeric keys Enter specific values for tare; unit weight and other data entries.
- 2) key Decimal point
- SMPL key Short press to enter the sampling mode. Long press to close ACAI
 after sampling. And shift Units when setting capacity.
- 4) G N/SET key Shift the displays of Gross weight and Net weight after tare. Long press to enter parameters setting. And turn on or turn off check weighing when entering HI, LO, OK setting.
- 5) **UWS/ITEM** key Find out the unit weight in memory or reset the unit weight again. Input the indicated unit weight via numeric keys and press it to start counting function.
- 6) **M+/SAVE** key Accumulate the records of counting or weighing. Save the changing parameter. Set the capacity and resolution.
- 7) **M-/HI** key Clear the input figures. Set the value of HI. Enable the blinking figure plus one when inputting the figures.
- 8) **ZERO/ESC** key Zero the display (within 2% of max.capacity) or cancel Tare action. Exit from the setting without saving.
- 9) ◀/MR key Recall and display the total Accumulation data (weight, total count and number of weights) and the first 10 records in details. Circle the choices in the setting. Make the blinking spot shift leftwards when inputting the figures.

- 10) PRINT/LO key Press the key to print when printing manually is selected. Set the LO value. Enable the blinking figure decrease one when inputting the figures.
- 11) TARE/▶ key Input the weight of the object on the weighing pan as a Tare value; Inputs the indicated value entered via the numeric keys as a pre-set Tare value; cancel tare action. Display rightwards the first 10 records in detail. Make the blinking spot shift rightwards when inputting the figures.

4-3 Power Supply

Power supply

Please verify the local power source before plugging into the power outlet, and use the individual power socket and original adaptor.

Alternative power supply

- 1) (9V/400mA) adaptor
- 2) (6V/4A) internal rechargeable battery

Power Consumption

About 300mW (without backlight) About 380mW (with backlight)

Low battery warning

When " appears in the upper left corner of the weight window, the battery power requires recharging. The charge lamp turns green from red when the recharging is completed (which takes about 8 hours). Disconnect the scale from power supply when it is fully charged. A full charged battery can operate the scale for approximately 65 hrs with backlight, 80hrs without backlight.

Note: Battery is to be replaced only by an authorized service dealer .Risk of explosion can occur if replaced with the wrong type or connected improperly

SELOO

5. Setting Mode

5-1 Function Setting

- Press G N/SET key while powering on Or long press G N/SET key in the weighing mode to enter parameter setting.
- 2) Press key **◄/MR** or **TARE/** to circle the parameters

CHECK U 1.02

- 3) Press key G N/SET to enter the selected parameter.
- 4) Press key **√/MR** or **TARE/** to circle the items of present parameter.
- 5) Press key **M+/SAVE** to save after changing and return to parameters choosing. While Press key **ZERO/ESC** to return without saving.
- 6) Press key ZERO/ESC again to return to weighing mode.

Note: In the parameter setting mode, press the numeric key to choose the parameter directly

7) Long press key *SMPL* to cancel ACAI, start ACAI again when return to sampling mode, but do not change the original way of sampling and counting.

5-2 Parameters

- 1) SET00 [HELF internal code checking
- 2) SET01 LIUIL backlight modes shifting

Options are On, OFF, and AUTO

an= Backlight

aff = No backlight

But auto off after N seconds (N=2s, 5s, 10s, 20s, ever) with no action

(ever= the backlight lasts forever with more than 9d placed on the pan) when it is stable.

How to set current using units?

When parameter SET02 UNIT is selected, press SMPL to choose the desired unit, press M+/SAVE to save the setting , then press \sqrt{MR} or $TARE/\triangleright$ to advance to next parameter setting.

- 4) **SET03** PEra zero range setting: d0, d1, d2, d3, d4, d5. d0 (one division), d1 (2 divisions), d2 (3 divisions), d3 (4 divisions), d4 (5 divisions) and d5 (6 divisions)
- 5) **SET04** *Lhi* whether to save the upper & lower limit of quantity checking: on, off OFF = previously set quantity checking values are not retained when the unit is turned on.

ON = previously set quantity checking values are retained when the unit is turned on.

6) SET05 [1.1] stable weight checking setting: on, off

On: it starts checking weight when the weight and quantity are within the checking range and the stable symbol appears.

Off: it starts checking weight once the weight and quantity are within the checking range

7) SET06 bEEP beep setting: Hi, ok, Lo, out, no.beep

Hi: There will be a warning sound when the material quantity is more than the upper limit, and the weight of the material is more than 20 divisions

Ok: There will be a warning sound when the quantity of the articles is between the upper and lower limit (including the upper and lower limits).

Lo: There will be a warning sound when the material quantity is less than the lower limit, and the weight of the material is more than 20 divisions.

Out: There will be a warning sound when the material quantity exceeds the upper or lower limits, and the weight of the material is more than 20 divisions

no.beep: No sound alarm.

8) **SET07** PEr external equipment setting: PC, JMS, Godex, BIRCH, ZEBRA, GP, DMP, CK, ET, CX, U.KEY.

PC: computer output

JMS: connect with weighing system

GODEX: Godex printer (paper size 5cm*3cm)

BIRCH: Birch printer (paper size 5cm*3cm)

ZEBRA: Zebra printer (paper size 5cm*3cm)

GP: Adhesive sticker label printer (paper size 5cmx3cm)

DMP: Dot matrix printer (SH-24)

CK: thermal printer (Chinese available)

ET: Large LED display

CX: CX large screen display (version 0.02)

EXCEL: Work with the function of "Use Serial Keys" in Windows in outputting the data t

Excel. Reference user manual: http://www.jadever.com.cn/Download.aspx

U.KEY: U.KEY connector works with PC to send the weighing data to computer (WinXP/Win7) in form of Excel and so on.

Note: Special setting is needed by distributor if you want to print in Chinese.

9) **SET08 bill d** baud rate setting: 9600, 4800, 2400

10) SET09 Prining modes setting: key, stable, contin

Contin: Printing continually

Stable: Printing automatically when get a stable weight (more than 20d)

Key: Printing by pressing keys

11) **SET10** *Pr &F* printing format setting: prt01~prt03

Use the numeric key to set the format directly.

12) SET11 Fil filtering setting: 1, 2, 3, 4

Set the filtering level in which the stable indication turns on .The higher the setting, the slower stabilization time.

13) **SET12** I^{J-L} Precondition for zeroing or taring setting: stable, auto, always

stable: Taring or zeroing works when get a stable weight only after pressing the key

TARE or ZERO

always: Taring or zeroing works no matter if it gets a stable weight or not after pressing

the key TARE or ZERO

auto: Press key *TARE* or *ZERO* when unstable, but it works only when get a stable weight.

14) **SET13** 0^{-0} weight memory parameter: on, off

On: display the last weight when powering on again

Off: do not display the last weight when powering on again

15) SET14 Huito the kinds of checking: Qty.ck, Wt.ck

Qty.ck: start amount checking

Wt.ck: start weighing checking

16) SET15 rffft parameter initialization

press key G N/SET then key M+/SAVE to start initialization. It is finished when displaying OK.

17) **SET16** A.AVG, Average automatically function

OFF: turn off the average automatically function.

ON: turn on the average automatically function, so that to weight the article according to actual unit weight.

Long press SAMPLE to disable this function, the system will turn on this function once get a sample weight again.

6. Single and Multi-point Calibration

Note: Before calibration, please set the capacity first. The unit used in calibration is the one that has been set before. During the calibration procedure, LONG press **ZERO/ESC** to return to normal weighing mode without saving.

Here we take 3kg/0.2g as an example

- 1. Press and hold *TARE* while powering on.

 Do not release it till the window displays "*CAL*"

 [RL]

 [RL]
- With no load on the weighing pan,
 press TARE/>
 to start zero point calibration.
- Wait till the window displays the first calibration value

Note: The first calibration value is default. If the value has been changed, the default value is 1/3 of full load.

If you need to change the value, do as the following: Press key *G N/SET* to enter the value setting. Press key *◄/MR* or *TARE/▶* to move leftwards or rightwards. Press key *M-/HI* or *PRINT/LO* to modify the value (or via numeric keys). Press key *M+/SAVE* to save.

- 4. Put the corresponding weight on the weighing pan, with and then press TARE to complete the first point calibration.
 - **Note:** After the first point calibration, the window can display the weight value. If no need for the other point calibration, move to Step 6 to finish the calibration procedure.
- 5. Add another weight 500g to the current weight. The window will show the total weights value. Press *TARE* to complete.

 Repeat this step to complete the calibrations of on3, on4 and on5.
- Press ZERO/ESC to save. After the window displays "คือรีรี", It will return to normal weighing mode.

Note: the window displays $\frac{PR\zeta\zeta}{}$ automatically when on5 is finished. It will be saved and return to the normal weighing.

7. Operation

7-1 Weighing

| Put item to be weighed on the scale. The Weight window shows 1.00kg, Gross Weight. |
|--|
| Tachem to be weighted on the scale. The weight window shows 1.00kg, Gloss Weight. |
| 7-2 Tare & Preset Tare 0000 0 0 |
| 7-2-1 Tare |
| When weighing a sample that must be held in a container, tare and store the container weiginto memory. |
| 1) Under the weighing mode, put the container on the scale. Press the key <i>TARE</i> to complete tare action. |
| The symbol appears and the window displays as shown on the right |
| 2) Put the item into the container. Then the window displays the net weight. |
| 3) Clear the pan. The window displays the taring weight |
| That is the weight of container $3 + 10000$ |
| 4) To cancel tare action, clear the pan and press <i>TARE</i> or <i>ZERO/ESC</i> . |
| 7-2-2 Preset Tare |
| Method 1: |
| 1) Press <i>TARE</i> for three seconds, it enters to preset tare setting. |
| Preset-tare value setting: Press key ◄/MR or TARE/▶ to shift and key M-/HI |
| PRINT/LO to modify the value (or via numeric keys). Press key M+/SAVE to save ar return to weighing mode. |
| 2) Put the items into the container and the weight of container will be tared automatical from |
| the total weight. |
| 3) To cancel tare action, clear the pan and press <i>TARE</i> / ▶ or <i>ZERO</i> / <i>ESC</i> . |
| Method 2: |
| 1) Enter the tare value by pressing the numeric botton, the screen will show the tare value then press <i>TAREI</i> : |
| |
| 2) Place the items into the container and the weight of container will be tared automatically from the total weight [10000] 0 |
| 3) To cancel tare action, clear the pan and press TARE/▶ or ZERO/ESC. |

7-3 Checking function

7-3-1 Upper & Lower Weight Limit Checking

Upper weight limit

| 1) Long press key <i>M-/HI</i> under the weighing mode. | 00.0000 | on | հն |
|---|---------|----|----|
| The number leftmost is blinking. | | | |

- 2) Press key **√/MR** or **TARE/** to shift and key **M-/HI** or **PRINT/LO** to modify the value (or via numeric keys) 0 10000 on hū
- 3) Press key G N/SET to start or close weighing checking
- 4) Press key M+/SAVE to confirm and save. Press key ZERO/ESC to return to weighing mode without saving.

Lower limit weight

- 1) Long press key *PRINT/LO* under the weighing mode 000000 on hu
- 3) Press key G N/SET to start or close weighing checking
- Press key M+/SAVE to confirm and save. Press key ZERO/ESC to return to weighing mode without saving.

Put the sample on the weighing pan.

HI indication appears, when the item on the weighing pan is greater than the upper limit OK indication appears, when the item on the weighing pan is between upper and lower limits.

LO indication appears, when the item on the weighing pan is smaller than lower limit.

Note: the item on the weighing pan should be more than or equal to 20e.

When changing the Hi-Lo value, the scale will activate the weighing checking function automatically. If the Lo value is higher than Hi value, then the Hi value will become the same value as Lo data.

7-3-2 Upper & Lower Quantity Limit Checking

Upper Quantity Limit

1) Long press key *M-/HI* under the weighing mode. 000000 on PES

The number leftmost is blinking.

| 2) Press key √/MR or IARE/ to shift and key M-/HI or PRINT/LO |
|--|
| to modify the value (or via numeric keys) 3) Press key <i>G N/SET</i> to start or close weighing checking |
| 4) Press key <i>M+/SAVE</i> to confirm and save. Press key <i>ZERO/ESC</i> to return to weighing |
| mode without saving. |
| Lower Quantity Limit |
| 1) Long press key <i>M-/HI</i> under the weighing mode. |
| The number leftmost is blinking. |
| 2) Press key ////// / |
| to modify the value (or via numeric keys) |
| 3) Press key G N/SET to start or close weighing checking |
| 4) Press key M+/SAVE to confirm and save. Press key ZERO/ESC to return to weighing |
| mode without saving. |
| Dut the seconds on the weighting |
| Put the sample on the weighing pan. HI indication appears, when the item on the weighing pan is greates than the weighing pan. |
| HI indication appears, when the item on the weighing pan is greater than the upper limit OK indication appears, when the item on the weighing pan is between upper and lower limits. |
| LO indication appears, when the item on the weighing pan is smaller than lower limits. |
| |
| Note: the item on the weighing pan should be more than or equal to 20e. |
| When changing the Hi-Lo value, the scale will activate the weighing checking function automatically. If the Lo value is higher than Hi value, then the Hi value will become the same value as Lo data. |
| 7-4 Basic Counting |
| 7-4-1 Entering a Known Unit Weight |
| 1) Under the weighing mode, use the numeric keys together with key "." to input unit weight |

Q5000

value, and then press UWS.

| 2) Put the items on the weighing pan , the scale starts counting. |
|---|
| Note: Symbol "▼" points at "UW" when entered unit weight is lower than 4/5 of scale division. |
| Unit weight Memory |
| When there is one unit weight on the screen, and press UWS/ITEM key. Then enter a number for each unit weight. Use MR or TARE/ key to shift and M-/HI or PRINT/LO key to modify the value (or via numeric keys) Press key M+/SAVE to confirm and save. Press key ZERO/ESC to return to weighing mode without saving. Note: the maximum unit weight memory could up to 20pcs (00-19). |
| Unit weight Calling-out |
| 1) Press <i>UWS/ITEM</i> key. The window displays as shown on the right (Press <i>M-/HI</i> to clear the value in the unit price screen firstly). 2) Input the number of unit weight. Press key <i>√/MR</i> or <i>TARE/</i> to shift and key <i>M-/HI</i> or |
| PRINT/LO to modify the value (or via numeric keys) |
| 3) Press key M+/SAVE to confirm called-out weight and return to the weighing mode. Pres |
| key ZERO/ESC to exit and return to weighing mode. |
| 7-4-2 Sample Counting and ACAL |
| Sample Counting |
| 1) Put samples onto on the weighing pan (or into a tared container) and input the quantity wit |
| numeric keys, then press key SMPL. 10000 100 0 |
| The unit weight is calculated, with Symbol "▼" pointing at "ACAI". |

•The larger the sample size, the more accurate unit weight.

Note:

•Symbol " ▼ " points at "SMPL" when calculated unit weight is lower than 4/5 of scale division or the quantity of sample is less than 10 pieces.

IQO

10000

10000

- 2) Remove the samples and put the load on, the scale begins to count.
- 3) Press key M-/HI to exit and return to the weighing mode.

ACAI

Automatic Counting Accuracy Improvement (ACAI) results in a more accurate count by increasing the reference weight without the need to count additional parts. A higher reference weight is important when there is a risk of inconsistent piece weights or if the reference weight is close to the minimum. ACAI uses an initial averaging unit weight to count additional pieces that are placed on the scale. After a few seconds, the scale gives a beep as the new higher reference weight is used to recalculate the averaging unit weight. The process can be repeated as long as the additional weight is less than the previous reference weight. Once this limit is exceeded, ACAI is turned off.

Manual ACAI closing: ACAI acts automatically after sampling when ACAI indication appears. Long press *SMPL* key to turn off ACAI when ACAI indication disappears. ACAI re-acts when sampling again.



7-5 Accumulation, Accumulation Display and Accumulation clear

7-5-1 Accumulation

- 1) Enter the indicated unit weight, press key *UWS/ITEM* and put first piece of load on the weighing pan (or into a tared container). (Refer to 7-4-1 and 7-4-2) \$\omegar{Q} \omegar{Q} \o
- 3) Put the second piece of load on, and then press key *M+/SAVE* to add the second accumulation event into memory. Repeat step 2-3 till accumulation actions are finished.

 Note: Maximum is 99 pieces. It is able to calculate the second deal when returning to zero after the first one under the condition of more than (or equal to) 20d with stability. Minus weight

and gross weight can't be accumulated. After resetting the sample value or unit weight, the quantity accumulated will be adjusted automatically according to the new setting value.

7-5-2 Accumulation display

| 1) Press key ◀/MR to displays the total accumulation data | 25000 | .£03 | 500 |
|--|--------|------|-----|
| (weight, quantity and number of weights) | 0.5000 | .703 | 100 |

- 2) Press key **√/MR** or **TARE/ ►** to check the total events and the first 10 accumulation events in detail.
- 3) When connecting PC, printer DMP or CK, press *PRINT/LO* to output the events

 Note: ① LXX=total accumulation events: !!XX=the single accumulation

7-5-3 Accumulation clear

To clear the total accumulation data or the first 10 accumulation events, press key **◄/MR** or **TARE/▶** to shift the events and then press key **M-/HI** to clear. Symbol "▼" disappears when the total accumulation data is deleted.

7-6 Initialization of the Scale to Printer (Optional)

| Step 1 | Press G N/SET key while powering on or long press G N/SET key in the |
|--------|---|
| | weighing mode to enter parameter setting. Press key ◄/MR or TARE/ to circle |
| | the parameters and select SET08 $\int_{-1}^{10} \xi r$. |
| Step 2 | Press <i>G N/SET</i> to enter the external equipment choosing. Press key <i>◀/MR</i> or <i>TARE/▶</i> to select the type of printers. Press <i>G N/SET</i> to start initialization. The window of unit weight displays the type of printer. And the window of total amount displays UNSU or init? |

| Step 3 | When UNSUP appears, it means the printer can't be initialized. Press key | | | | |
|--------|---|--|--|--|--|
| | ZERO/ESC to return to the printer choosing. It needs to be initialized when init? | | | | |
| | appears. Press key M+/SAVE to start initialization or press key ZERO/ESC to | | | | |
| | return to the printer choosing without initialization. It displays ok when initialization | | | | |
| | is finished and shows the type of printer after one second. Go further to other | | | | |
| | parameter setting or press key ZERO/ESC to return to weighing mode. | | | | |

7-7. The Control from PC to Scale (Optional)

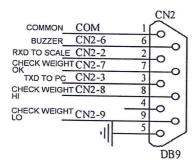
| Step 1 | Install the RS232 and RELAY. Connect RS232 and choose the external equipment PC. |
|--------|--|
| Step 2 | Open the serial port to modify. Input the letters Z, T, C, R and P in the sending window and press key Send again. The scale can conduct the responding function. Z= Zero, T=Tare, R and P=Printer, C=Cancel Tare. |

8. Serial Interface

If external interface is needed, please select the proper RS 232 + RELAY board firstly, and only when this board is adopted, the functions can be enabled.

Note: RTC is unavailable.

8-1 RS-232 connector



9. Troubleshooting and Error message

| Error Message | Problem | Solution | |
|------------------|---|--|--|
| ERR0 | Exceed the zero range | The item on the pan should be within 2% of ull load. | |
| ERR1 | Model setting error. Resolution should be within 300-300000 | Adjust or reset the capacity first then adjust resolution | |
| ERR2 | Initial zero point exceeds 30% of full load | 1.Remove the obstacle article under the pan 2.Replace the load cell or contact the maintenance department. | |
| ERR3 | Exceed the A/D resolution range | Replace A/D Replace the load cell or contact the maintenance department. | |
| ERR4 | EEPROM Chksum failure | Re-weld EEPROM or contact the maintenance department. | |
| ERR5 | Overload condition | Remove the overload item | |
| ERR6 | Exceeds the display range | | |
| ERR7 | Accumulated number of weighments exceeds the display range | Delete the exceeding weights | |
| ERR8 | Weight limit value is higher than the full load value | Reset the weight limit value. | |
| ERR9 | Exceed tare or pre-tare range | 0 <tare full="" load<="" th="" value≤=""></tare> | |
| ERR10 | Wrong calibration weights | Place the right test weights and the calibration value should be below full load. | |

Appendix 1

| Printing device | Printing format | Sample | |
|-----------------|-----------------|--|--|
| PC | prt-01 | 10 pcs | |
| | prt-02 | 1.000 kg | |
| · | prt-03 | N.W.: 0.500 kg U.W.: 0.0500 kg/pcs Total: 10 pcs | |

| | prt-04 | G.W.:+ 10000 g U.W.: 10.000g/pcs Total: 1000pcs |
|----------------------|------------------|---|
| | prt-05 | + 1.000 kg |
| BIRCH/GODEX/ZEBRA/GP | prt-01 | 10 pcs |
| | prt-02 | 0.500 kg |
| | prt-03 | N.W.: 0.500 kg U.W.: 0.0500 kg/pcs Total: 10pcs |
| CK/DMP | prt-01 | 10 pcs |
| | prt-02 | 0.500 kg |
| | prt-03 (English) | N.W.: 0.500 kg U.W.: 0.0500 kg/pcs Total: 10 pcs |

| | prt-03(CK Chinese) | 净重: |
|-------|---|--|
| | When the window of unit weight shows [] , the printing format of accumulation display is as follow | (01) 1.000 kg 20 pcs (02) 1.000 kg 20 pcs (03) 1.000 kg 20 pcs (03) 3.000 kg 60 pcs |
| U-KEY | prt-01 | 1.00 100 10 |
| | prt-02 | 1.00kg 100.00g/pcs 10pcs |

NOTE:

The printing sample could be of different kinds of formats. When there is specific demand about the format, conduct as follows

- As for BRICH/GODEX/ZEBRA/GP printers, the factory designs the format as planned and email to the user. Add the format into the previous format file via computer. Then it is successful to add the new format and able to print the new format.
- 2) As for DMP and \mathbf{CK} printers, it needs to change the scale design.